



QUALITY POLICY

The CEO of ARCAMO GROUP, in its efforts to ensure the growth and development of the group's companies in a sustainable manner, is committed to incorporating the principles of quality management into all its activities through the implementation of a quality management system in accordance with the standards UNE EN ISO 9001:2015 and NP EN ISO 9001:2015 as a management tool, as well as continuously improving the effectiveness of the system.

ARCAMO GROUP is committed to increasing value for customers by offering the best solutions in Instrumentation, Valves and Accessories. To this end, it strives to supply high-quality products from well-known manufacturers and to reach agreements with new companies in order to improve service.

Quality is a common task for all people in the company. All ARCAMO GROUP staff are individually responsible for the quality of their work processes. To increase the performance and competencies of the team, ARCAMO GROUP provides training and allocates the necessary resources so that all its activities can be carried out in optimal working conditions.

ARCAMO GROUP's team of professionals ensures that the products offered and supplied meet the needs and requirements of customers in terms of quality, cost and delivery times, as well as the applicable legal and regulatory requirements in order to improve customer satisfaction and achieve long-term customer loyalty.

ARCAMO GROUP is committed to integrating the culture of continuous improvement into all the processes and activities of the group's companies to ensure the effectiveness of the Quality Management System.

Gerard Aragonès Bonillo

CEO ARCAMO GROUP

27 de marzo de 2023